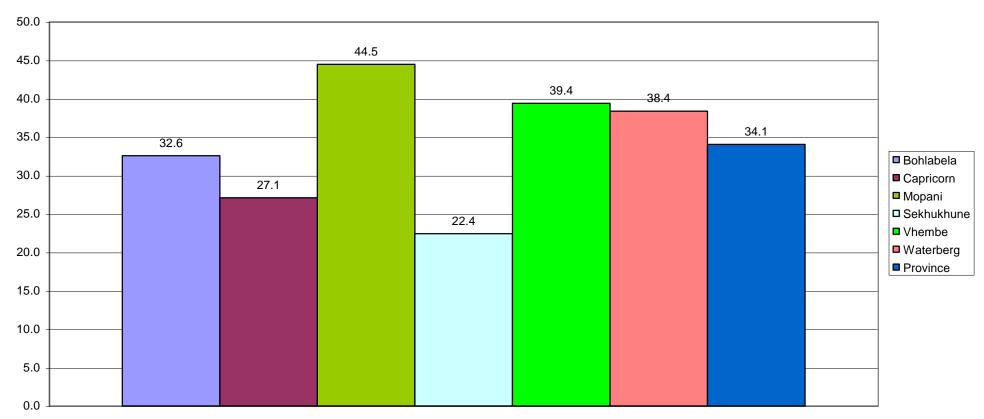
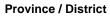


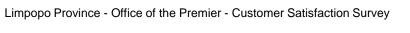
# Chart: 1 External Survey

### Overall SL Percentage by Province by District for all Departments and Principles combined





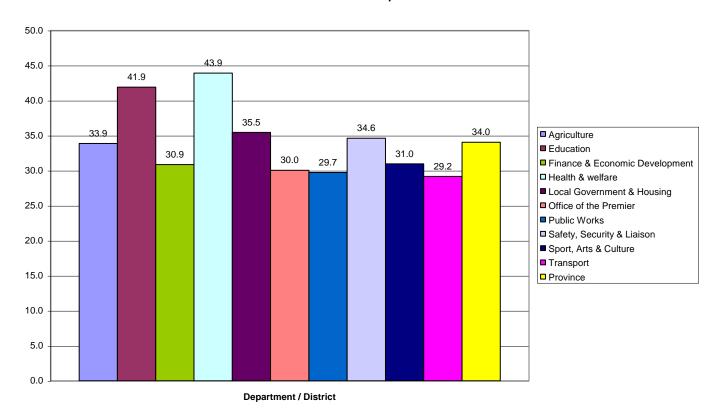






### Chart: 2 External Survey

SL Percentage by Province by Department for all Districts and Principles combined



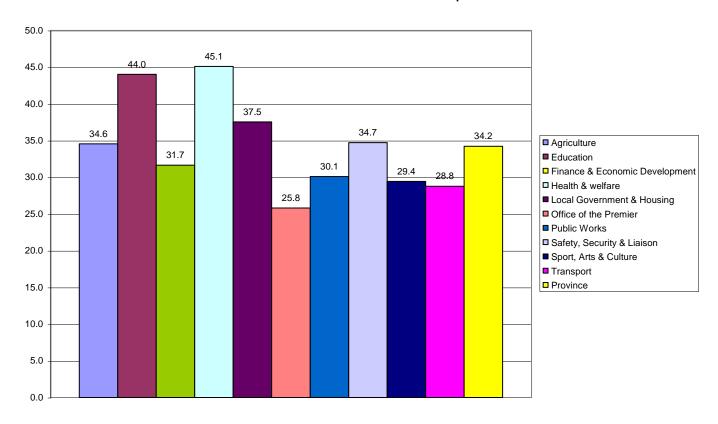






# Chart: 3 External Survey

SL Percentage by Province by Department for all Districts and for "Access" Principle



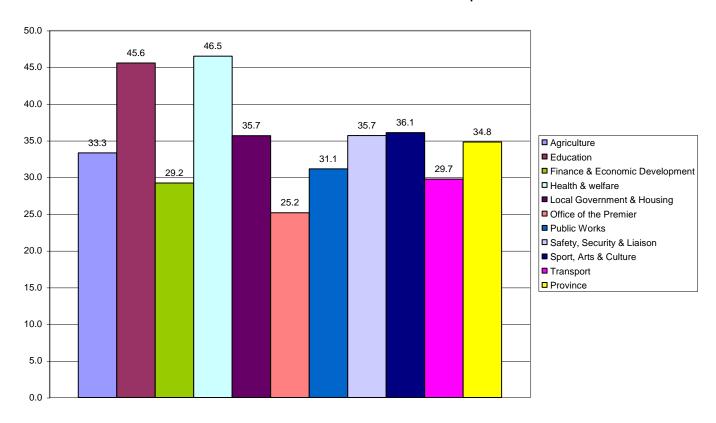






## Chart: 4 External Survey

SL Percentage by Province by Department for all Districts and for "Consultation" Principle



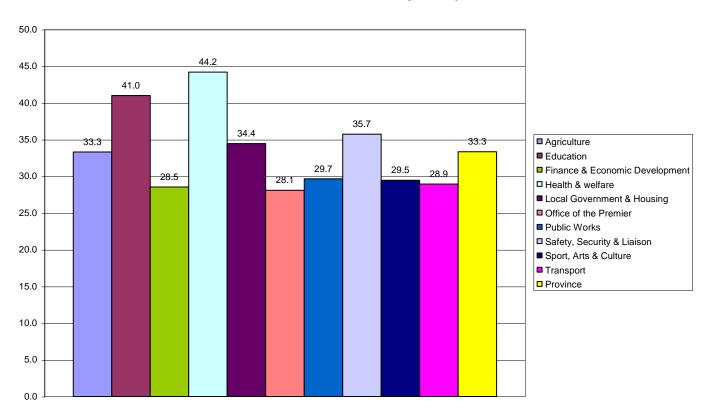






## Chart: 5 External Survey

SL Percentage by Province by Department for all Districts and for "Courtesy" Principle



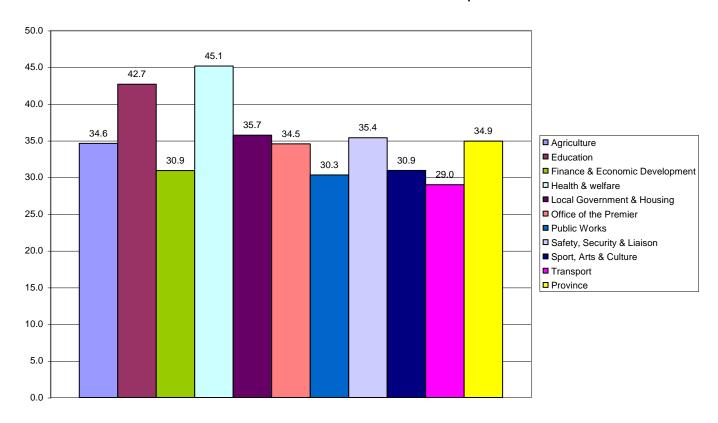






### Chart: 6 External Survey

SL Percentage by Province by Department for all Districts and for "Information" Principle



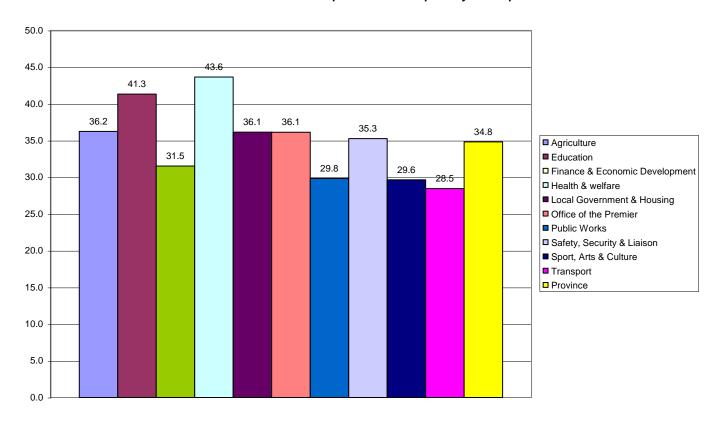






## Chart: 7 External Survey

SL Percentage
by Province by Department
for all Districts and for "Openness & Transparency" Principle



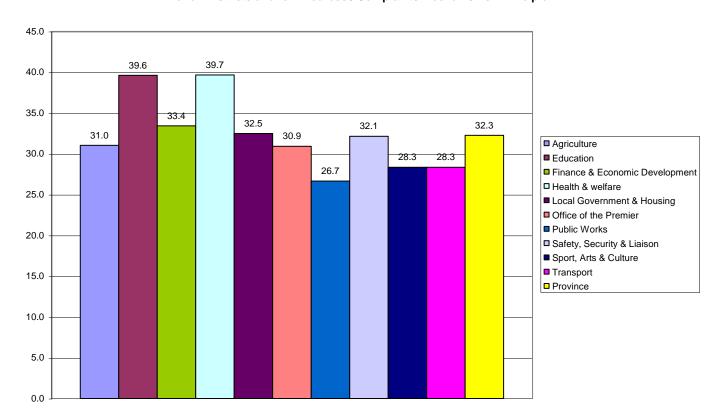








SL Percentage
by Province by Department
for all Districts and for "Redress / Complaints Mechanisms" Principle



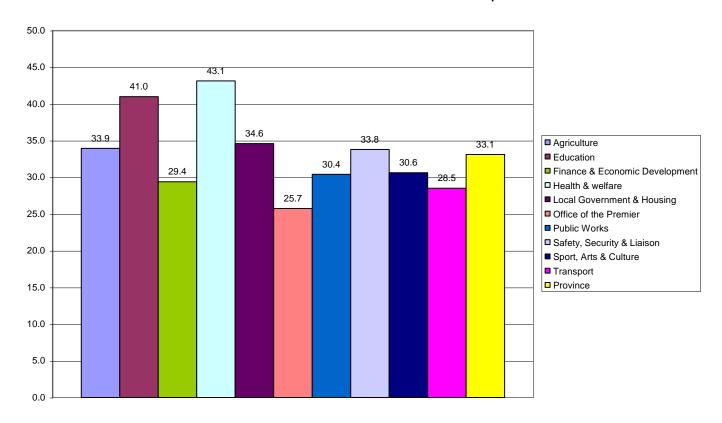






## Chart: 9 External Survey

SL Percentage by Province by Department for all Districts and for "Services Standards" Principle



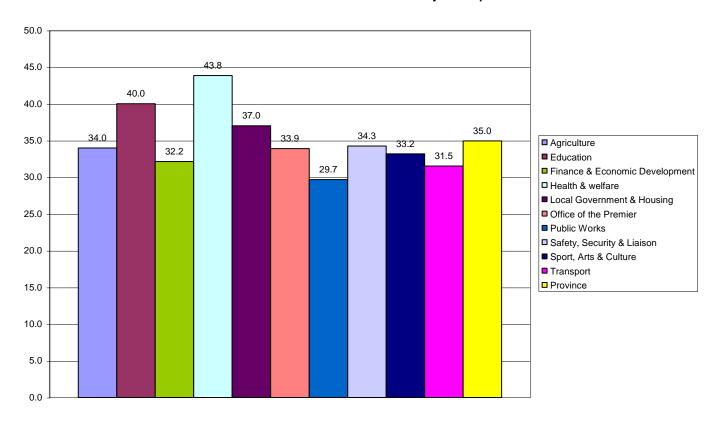






### Chart: 10 External Survey

SL Percentage by Province by Department for all Districts and for "Value for Money" Principle



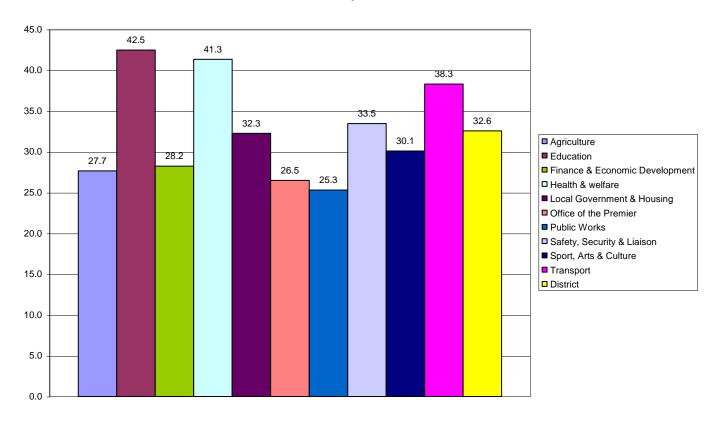






### Chart: 11 External Survey

SL Percentage by Bohlabela District by Department for all Principles combined



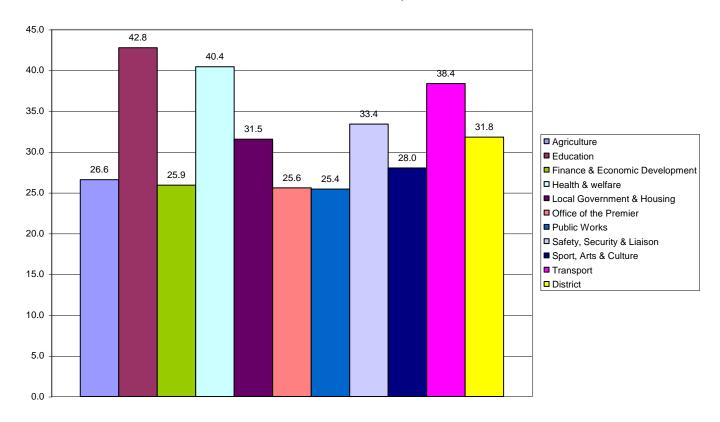






#### Chart: 12 External Survey

SL Percentage by Bohlabela District by Department for "Access" Principles



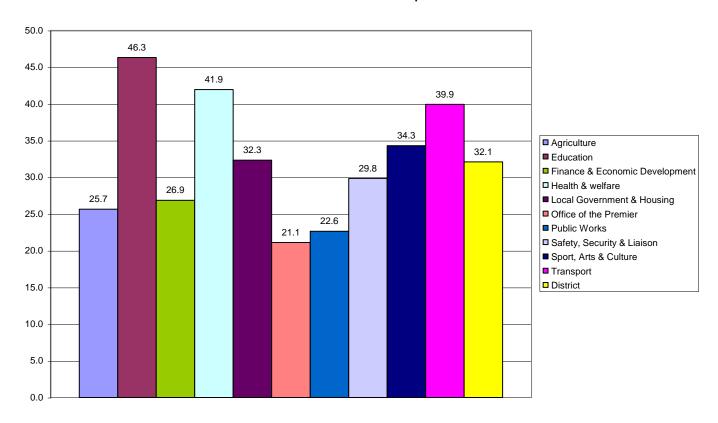






### Chart: 13 External Survey

SL Percentage by Bohlabela District by Department for "Consultation" Principles



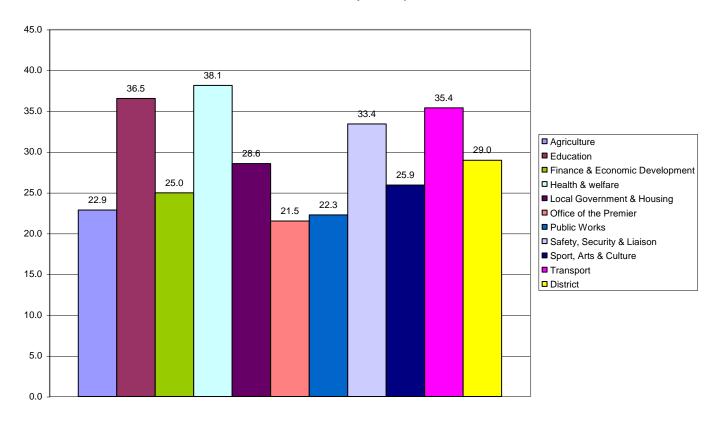






# Chart: 14 External Survey

SL Percentage by Bohlabela District by Department for "Courtesy" Principles



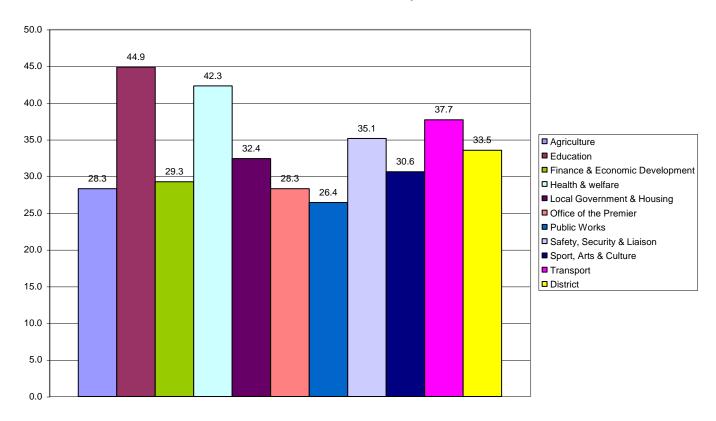






#### Chart: 15 External Survey

SL Percentage by Bohlabela District by Department for "Information" Principles



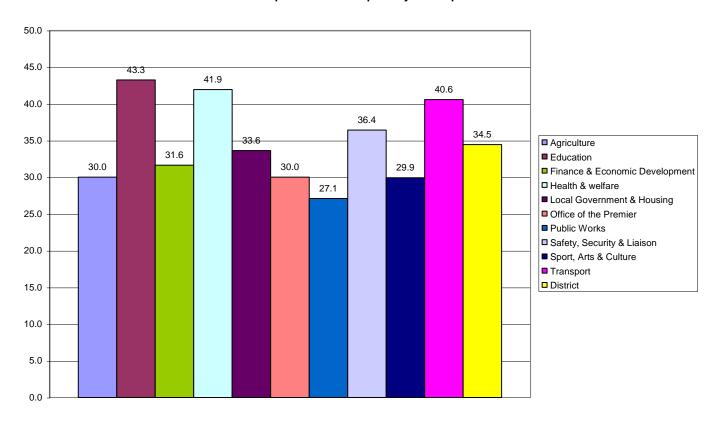






## Chart: 16 External Survey

SL Percentage by Bohlabela District by Department for "Openness & Transparency" Principles



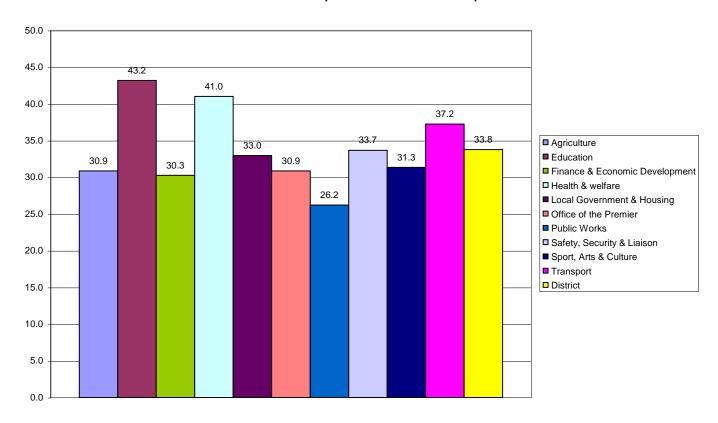






### Chart: 17 External Survey

SL Percentage by Bohlabela District by Department for "Redress / Complaints Mechanisms" Principles



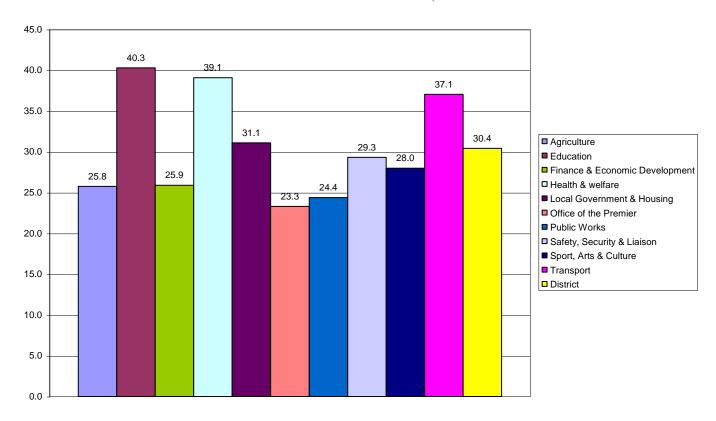






### Chart: 18 External Survey

SL Percentage by Bohlabela District by Department for "Services Standards" Principles



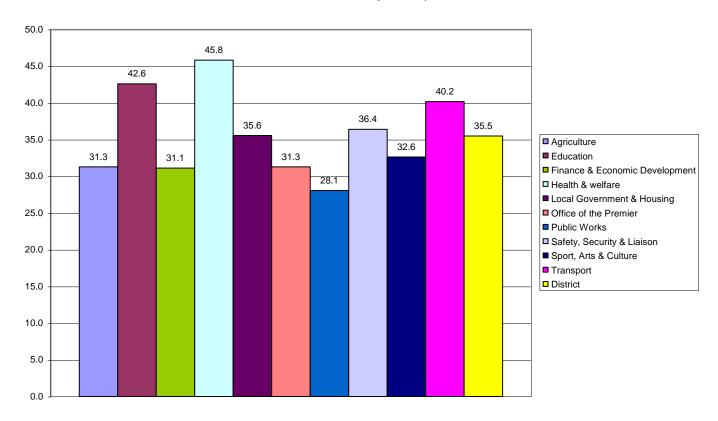






### Chart: 19 External Survey

SL Percentage by Bohlabela District by Department for "Value for Money" Principles



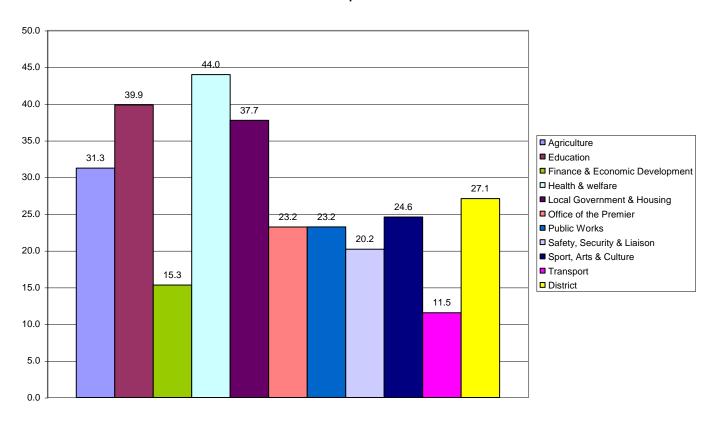






### Chart: 20 External Survey

SL Percentage by Capricorn District by Department for all Principles combined



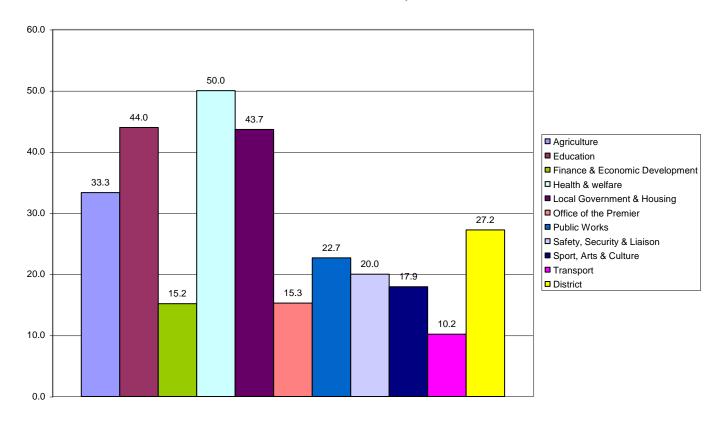






## Chart: 21 External Survey

SL Percentage by Capricorn District by Department for "Access" Principle



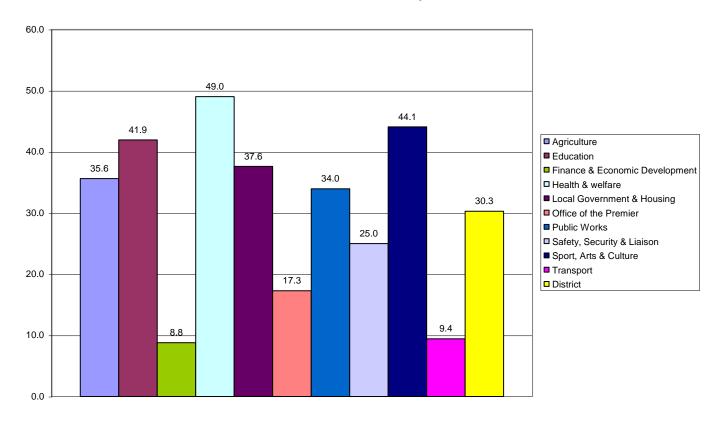






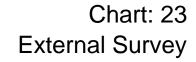
#### Chart: 22 External Survey

SL Percentage by Capricorn District by Department for "Consultation" Principle



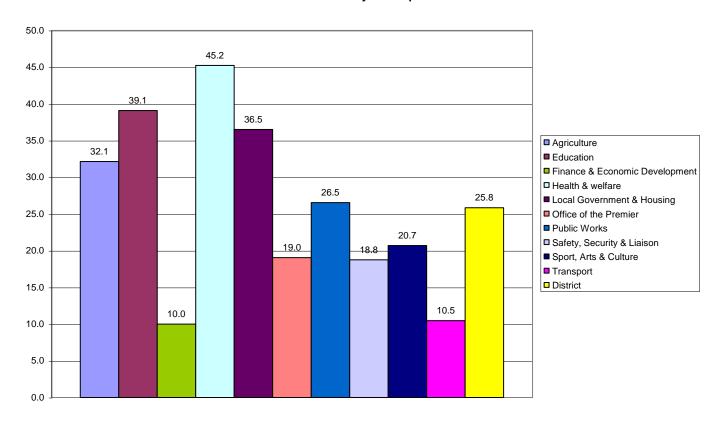








SL Percentage by Capricorn District by Department for "Courtesy" Principle



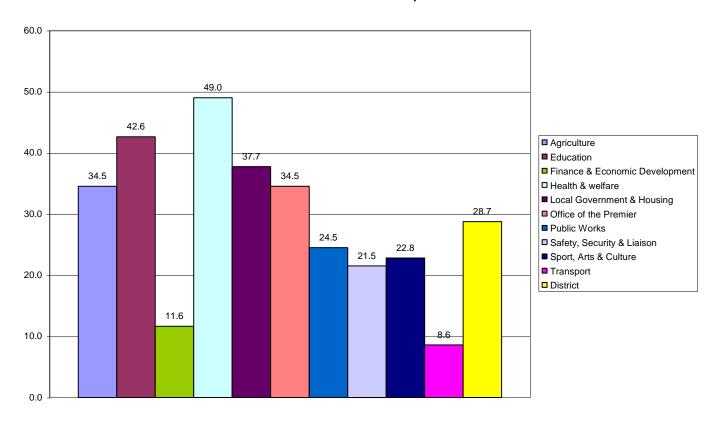






### Chart: 24 External Survey

SL Percentage by Capricorn District by Department for "Information" Principle



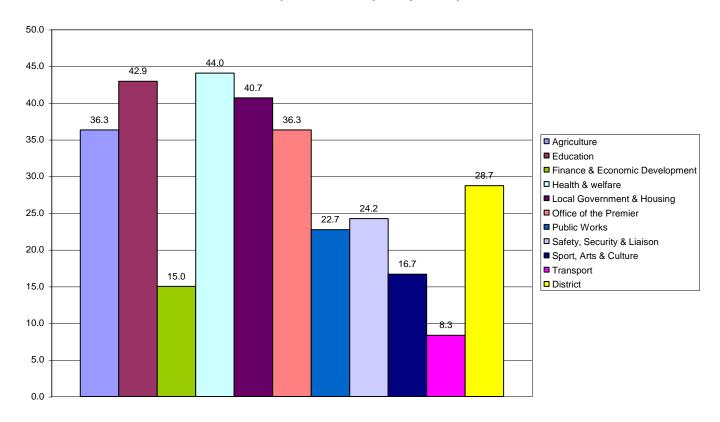






## Chart: 25 External Survey

SL Percentage by Capricorn District by Department for "Openness & Transparency" Principle



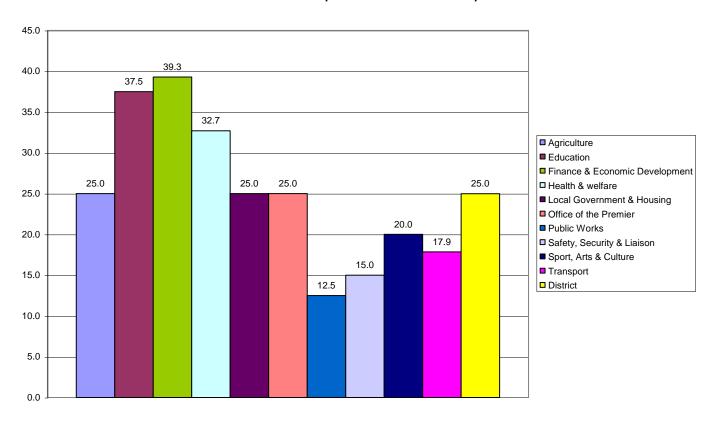






### Chart: 26 External Survey

SL Percentage by Capricorn District by Department for "Redress / Complaints Mechanisms" Principle



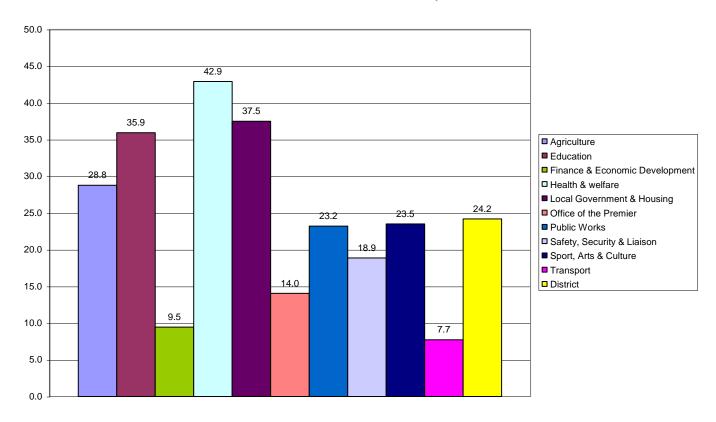






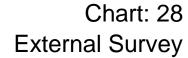
### Chart: 27 External Survey

SL Percentage by Capricorn District by Department for "Services Standards" Principle



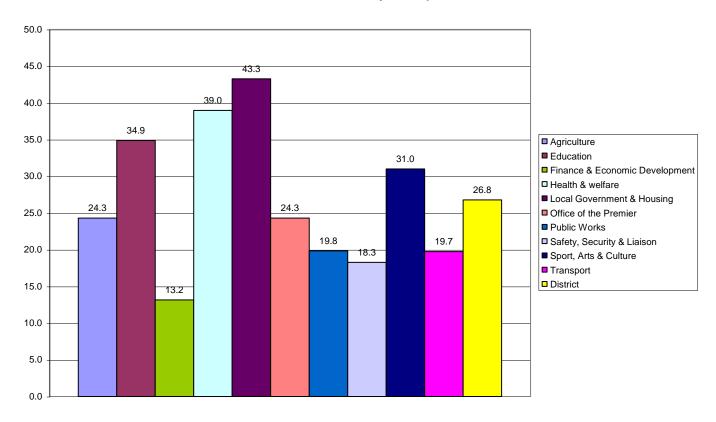








SL Percentage by Capricorn District by Department for "Value for Money" Principle



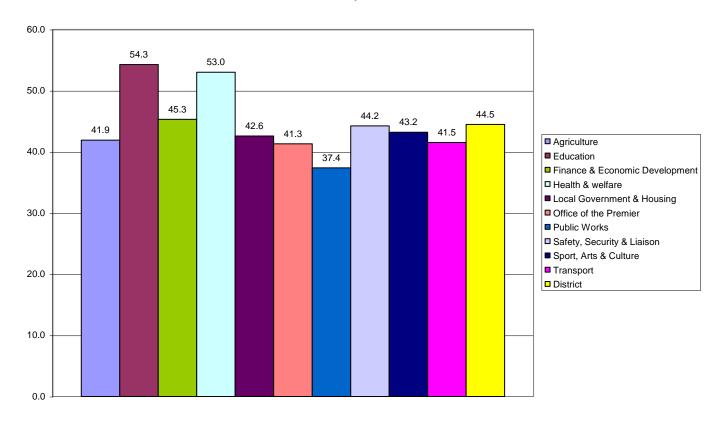






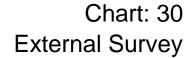


SL Percentage by Mopani District by Department for all Principles combined



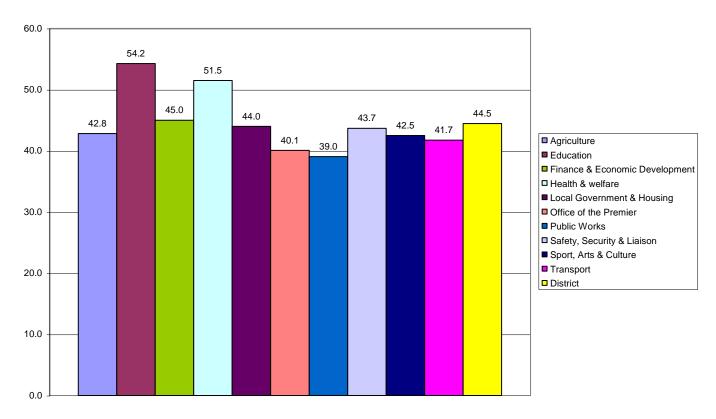








SL Percentage by Mopani District by Department for "Access" Principle



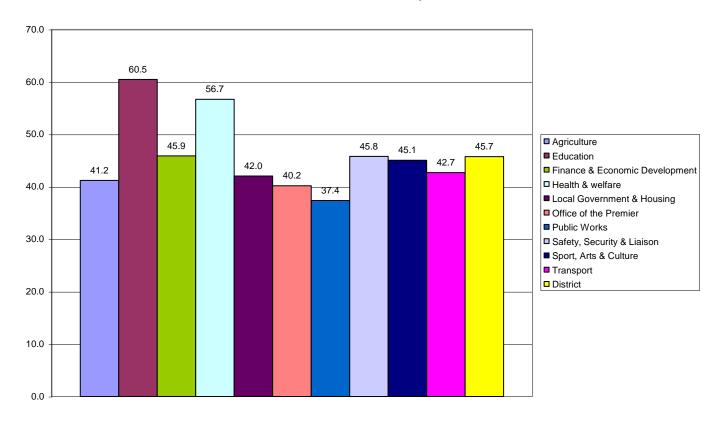






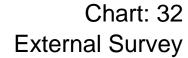


SL Percentage by Mopani District by Department for "Consultation" Principle



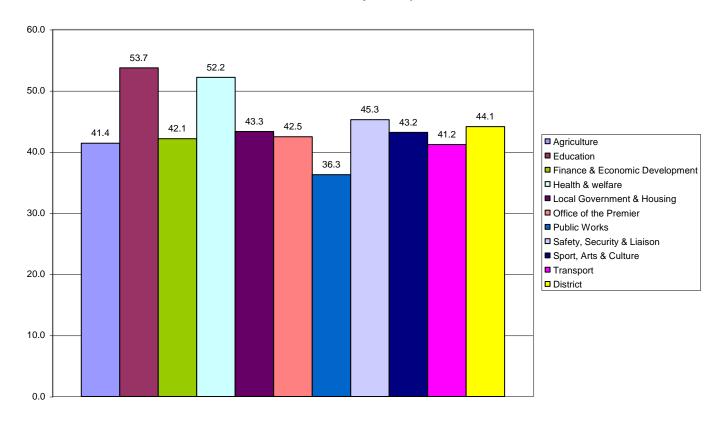






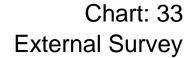


SL Percentage by Mopani District by Department for "Courtesy" Principle



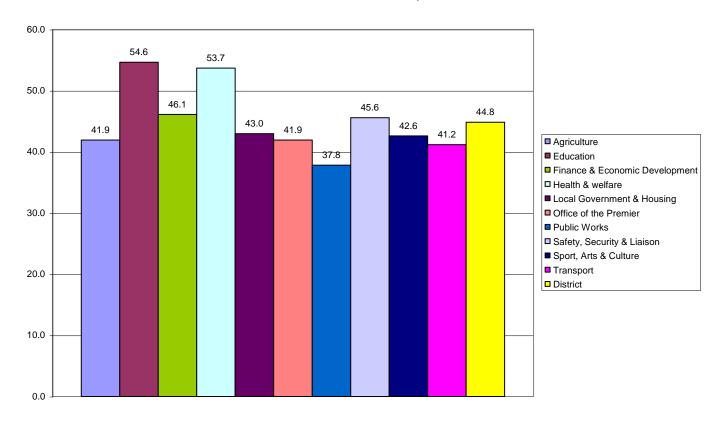






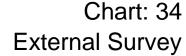


SL Percentage by Mopani District by Department for "Information" Principle



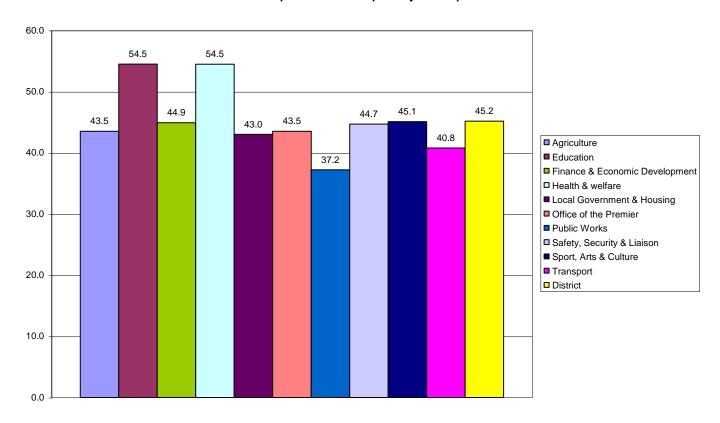








SL Percentage by Mopani District by Department for "Openness & Transparency" Principle



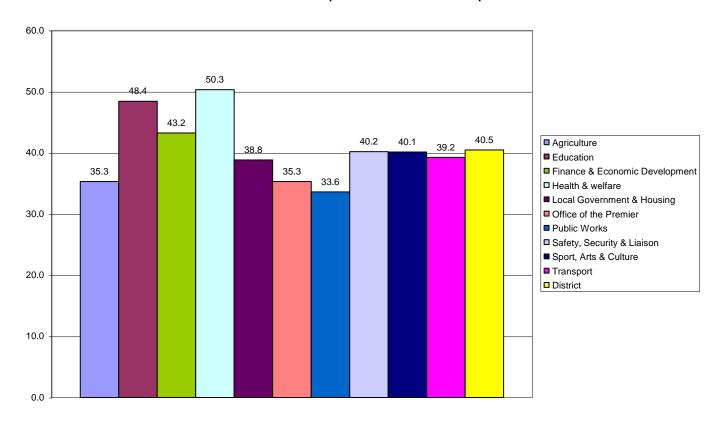






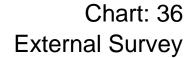


SL Percentage by Mopani District by Department for "Redress / Complaints Mechanisms" Principle



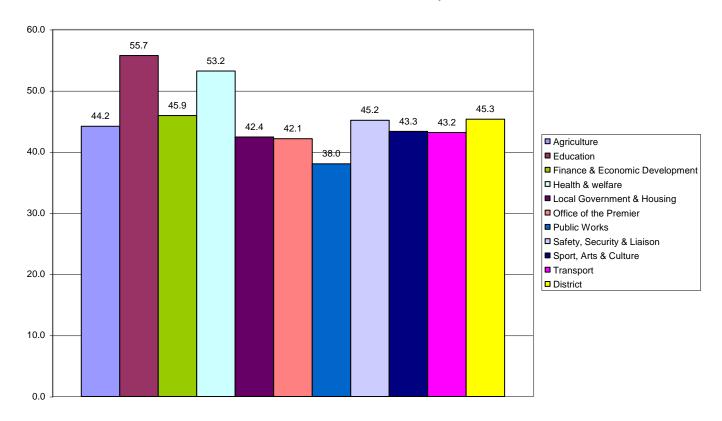






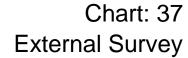


SL Percentage by Mopani District by Department for "Services Standards" Principle



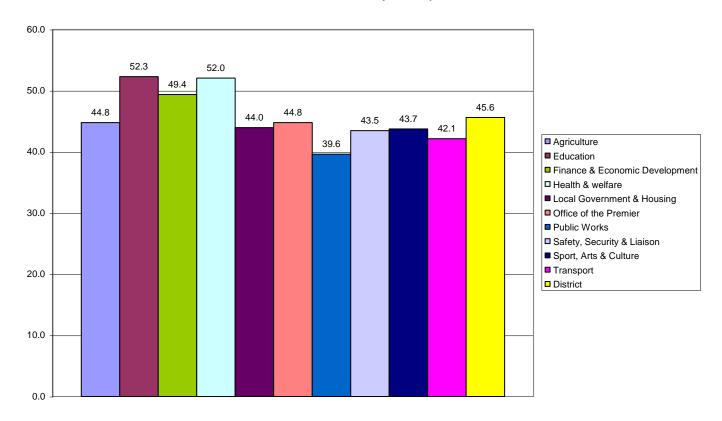






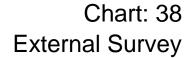


SL Percentage by Mopani District by Department for "Value for Money" Principle



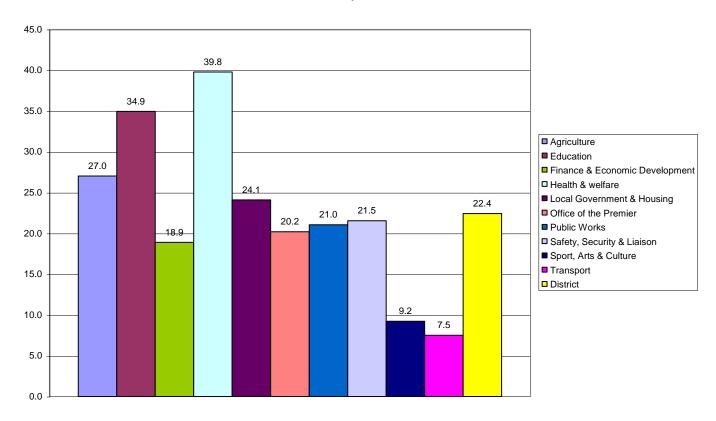






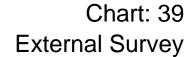


SL Percentage by Sekhukhune District by Department for all Principles combined



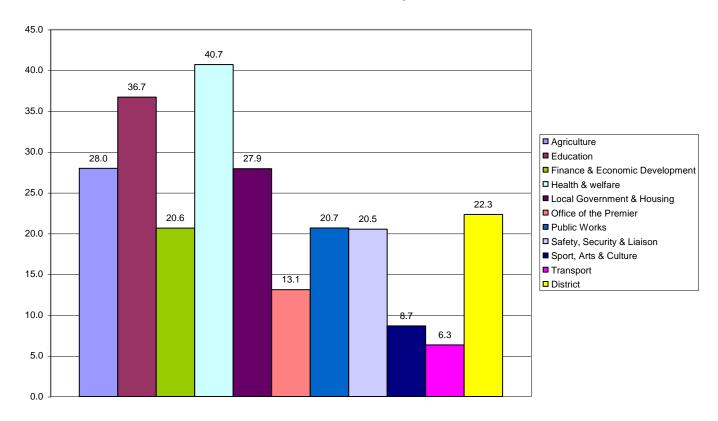








SL Percentage by Sekhukhune District by Department for "Access" Principle



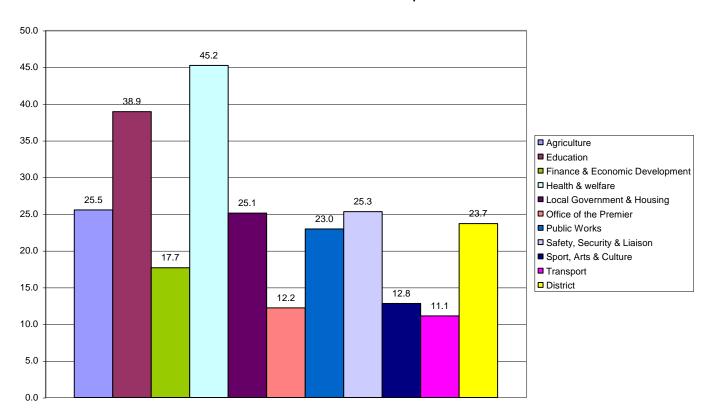






# Chart: 40 External Survey

SL Percentage by Sekhukhune District by Department for "Consultation" Principle



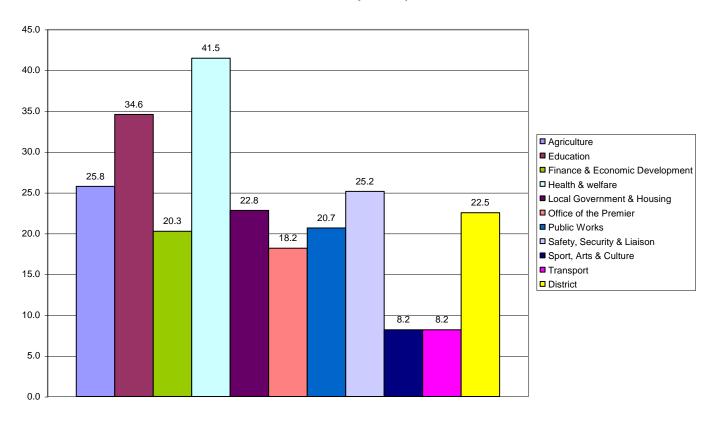






## Chart: 41 External Survey

SL Percentage by Sekhukhune District by Department for "Courtesy" Principle



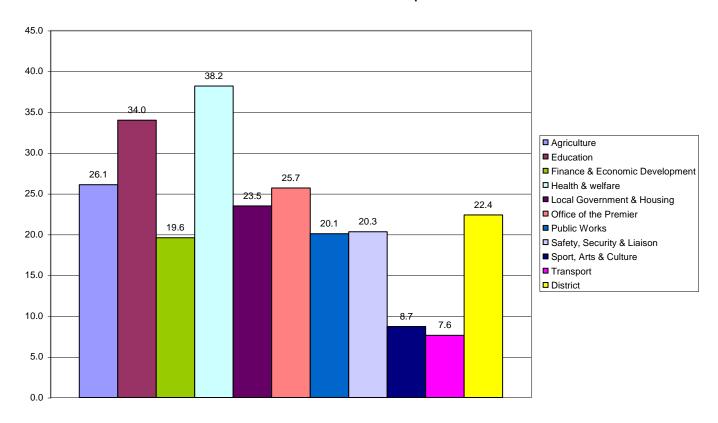






## Chart: 42 External Survey

SL Percentage by Sekhukhune District by Department for "Information" Principle



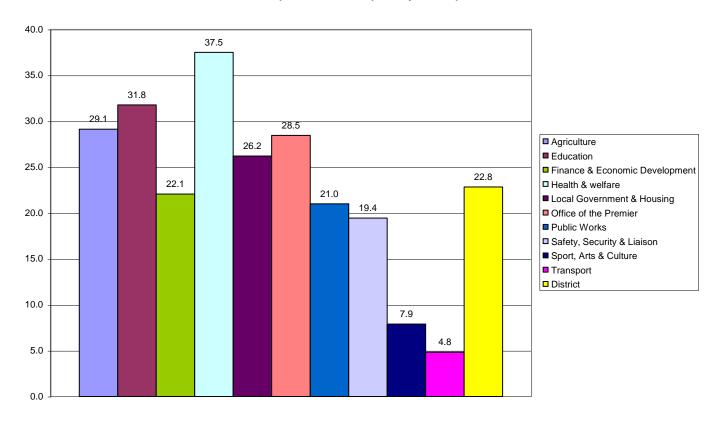






# Chart: 43 External Survey

SL Percentage by Sekhukhune District by Department for "Openness & Transparency" Principle



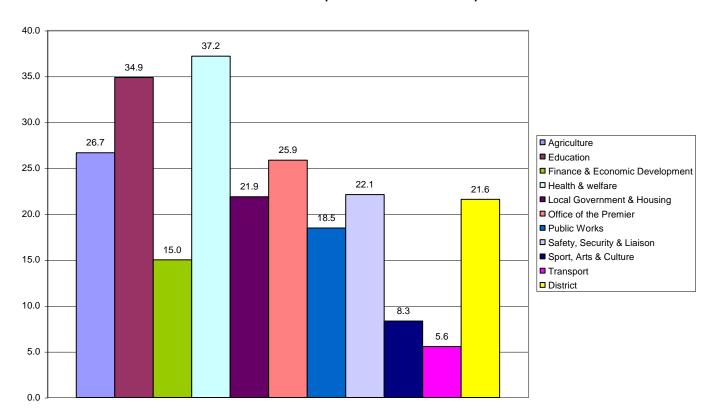






# Chart: 44 External Survey

SL Percentage by Sekhukhune District by Department for "Redress / Complaints Mechanisms" Principle



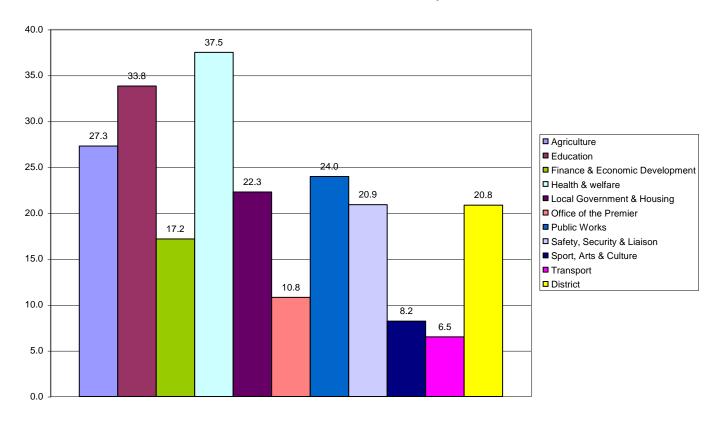






# Chart: 45 External Survey

SL Percentage by Sekhukhune District by Department for "Services Standards" Principle



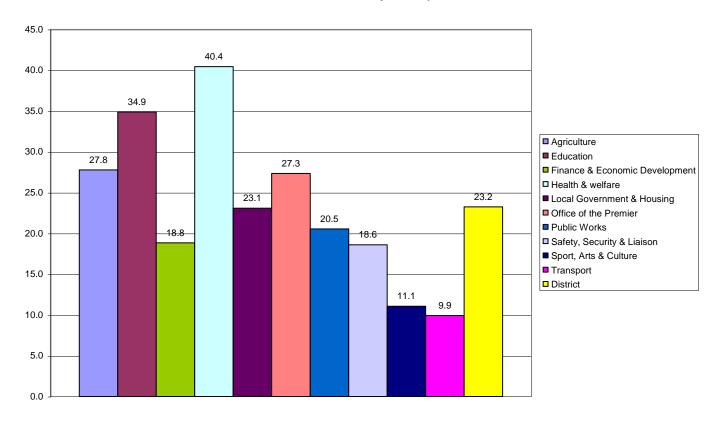






# Chart: 46 External Survey

SL Percentage by Sekhukhune District by Department for "Value for Money" Principle



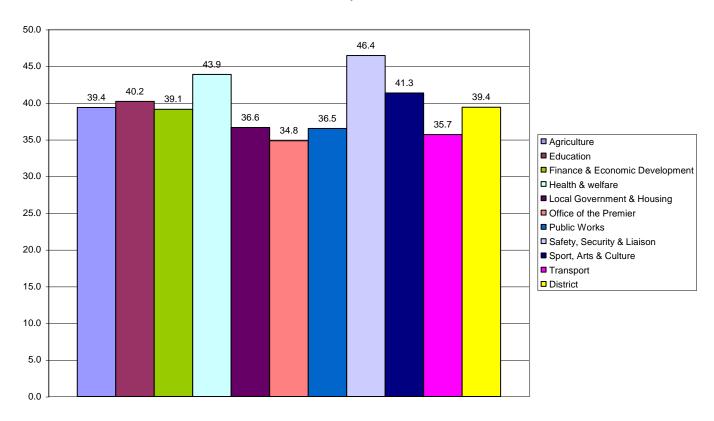






# Chart: 47 External Survey

SL Percentage by Vhembe District by Department for all Principles combined



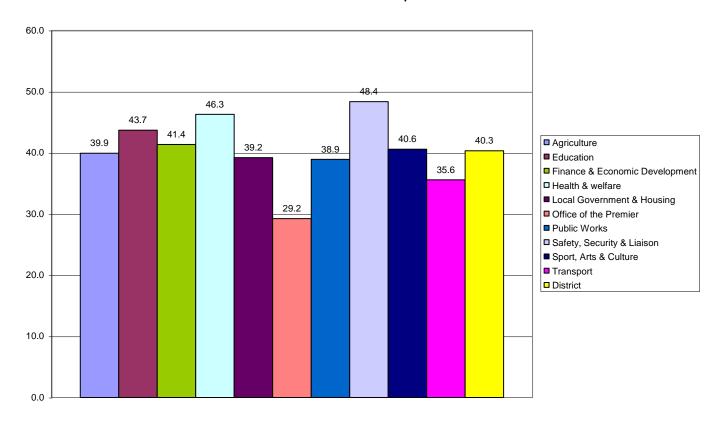






## Chart: 48 External Survey

SL Percentage by Vhembe District by Department for "Access" Principle



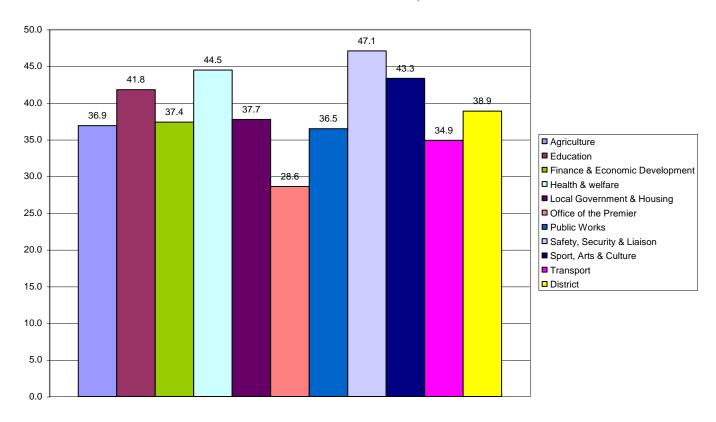






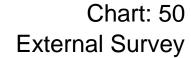
## Chart: 49 External Survey

SL Percentage by Vhembe District by Department for "Consultation" Principle



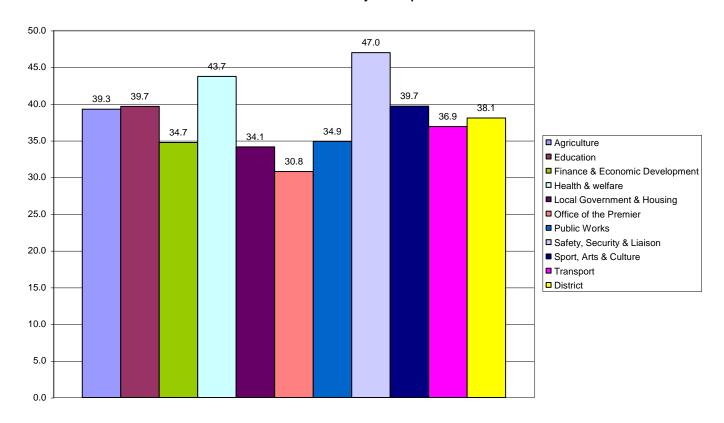








SL Percentage by Vhembe District by Department for "Courtesy" Principle



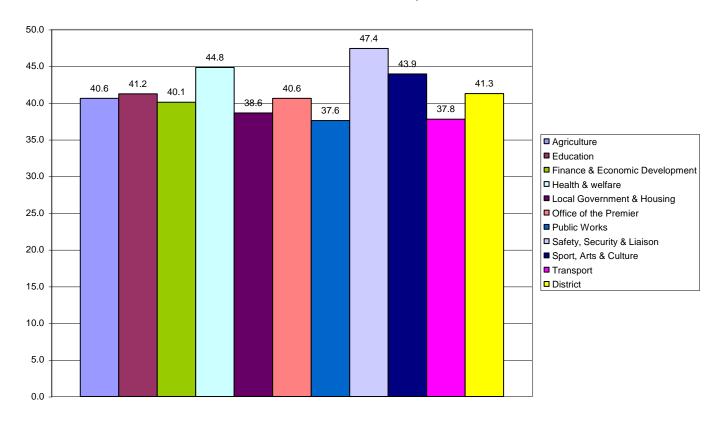








SL Percentage by Vhembe District by Department for "Information" Principle



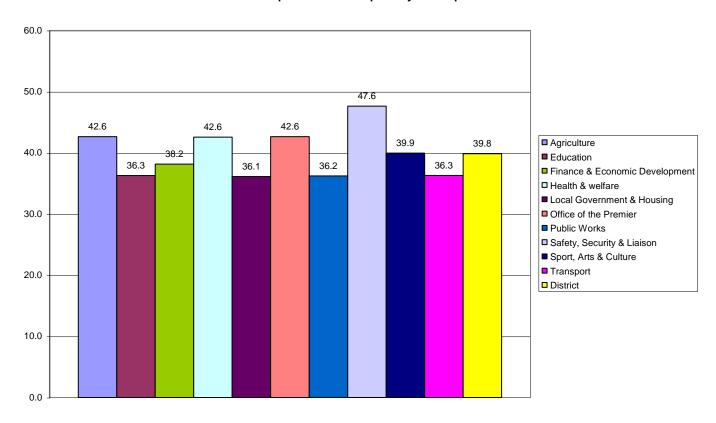






#### Chart: 52 External Survey

SL Percentage by Vhembe District by Department for "Openness & Transparency" Principle



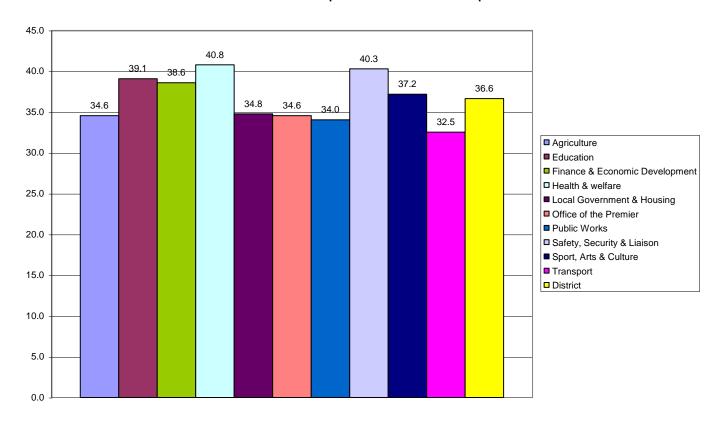






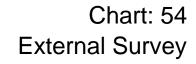


SL Percentage by Vhembe District by Department for "Redress / Complaints Mechanisms" Principle



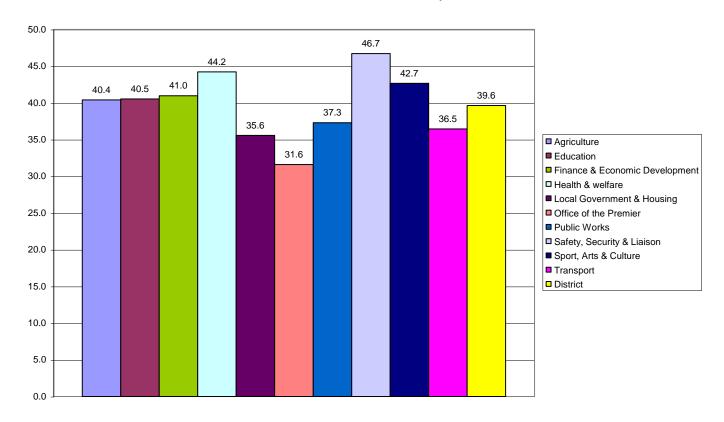






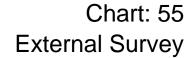


SL Percentage by Vhembe District by Department for "Services Standards" Principle



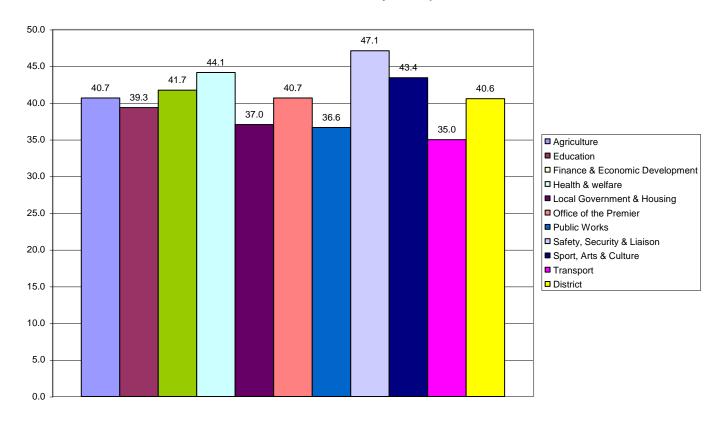








SL Percentage by Vhembe District by Department for "Value for Money" Principle



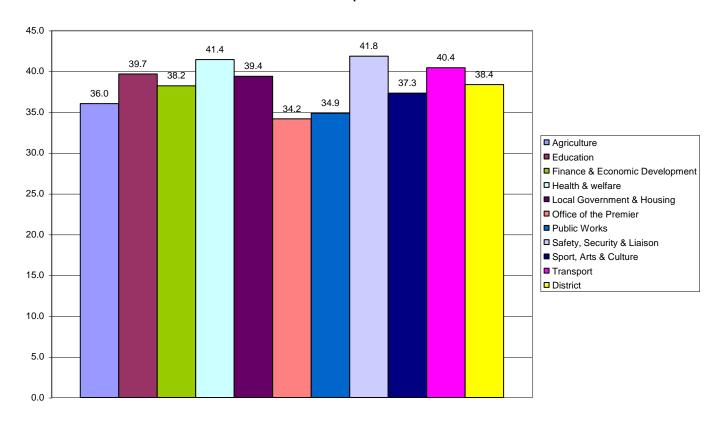








SL Percentage by Waterberg District by Department for all Principles combined



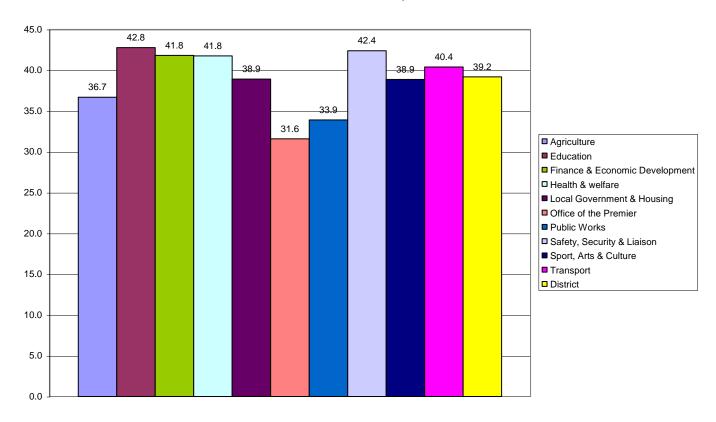






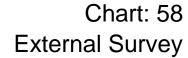
#### Chart: 57 External Survey

SL Percentage by Waterberg District by Department for "Access" Principle



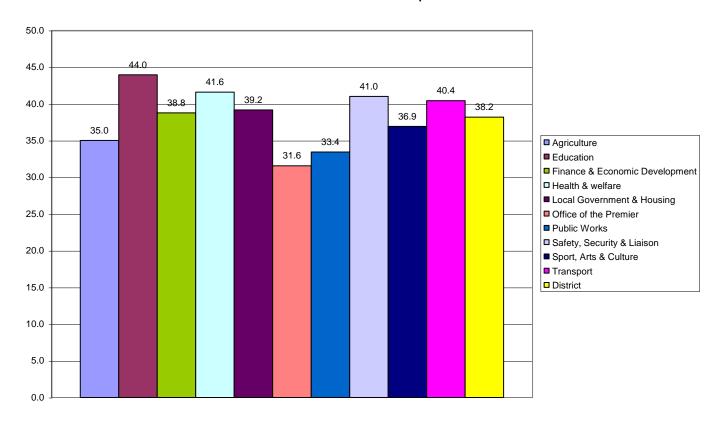








SL Percentage by Waterberg District by Department for "Consultation" Principle



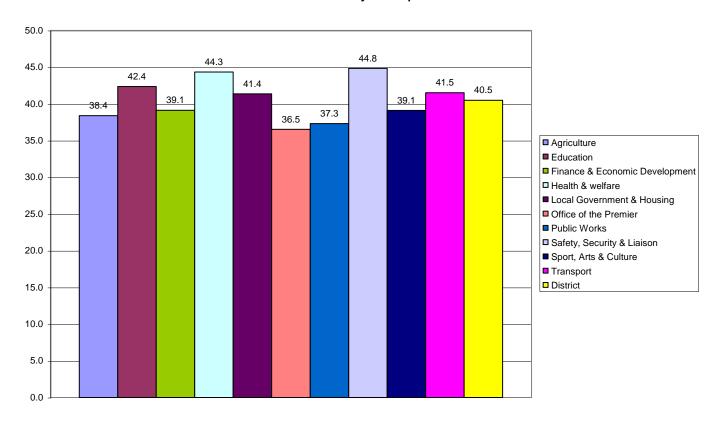






## Chart: 59 External Survey

SL Percentage by Waterberg District by Department for "Courtesy" Principle



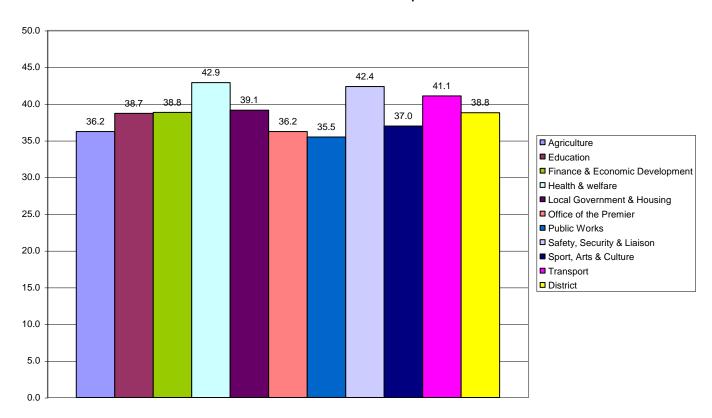








SL Percentage by Waterberg District by Department for "Information" Principle



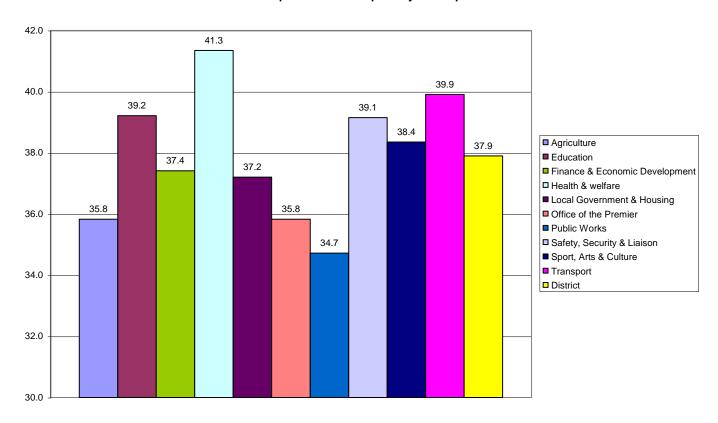






# Chart: 61 External Survey

SL Percentage by Waterberg District by Department for "Openness & Transparency" Principle



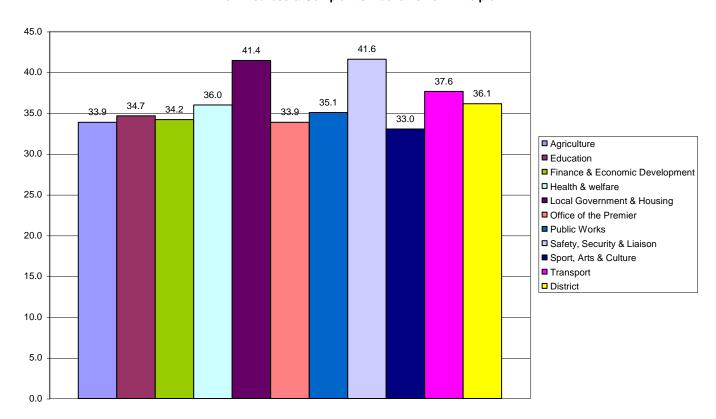






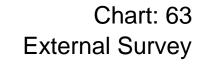
#### Chart: 62 External Survey

SL Percentage by Waterberg District by Department for "Redress & Complaints Mechanisms" Principle



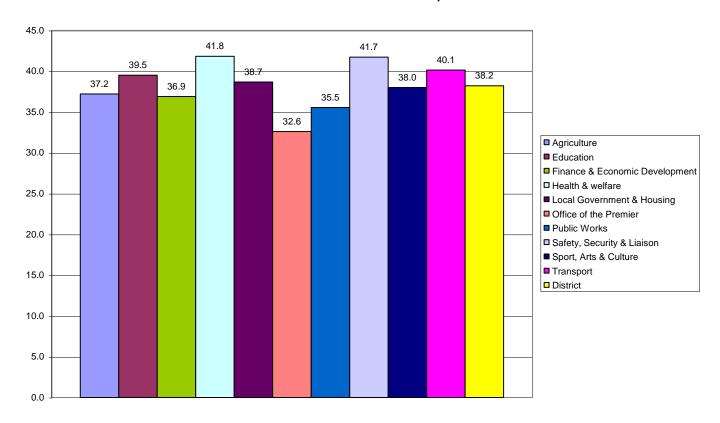








SL Percentage by Waterberg District by Department for "Services Standards" Principle









# Chart: 64 External Survey

SL Percentage by Waterberg District by Department for "Value for Money" Principle

